

Blair Castle

Ticketed Event Terms and Conditions

Christmas at the Castle – 12th, 13th, 19th, 20th December 2026

Part 1 – Booking Particulars

These particulars apply to your booking for Christmas Lunch. Please read them together with the Standard Terms in Part 2. Where the two differ, these particulars apply.

Event	Christmas at the Castle
Venue	Ballroom, Blair Castle, Blair Atholl, Pitlochry, Perthshire PH18 5TL
Date(s)	12th, 13th, 19th, 20th December 2026
Times	On each date – 12pm arrival for 12.30pm lunch 1pm arrival for 1.30pm lunch
Ticket prices	Adult £65.00 per person including VAT Child (12 years and under) £30.00 per person including VAT
Booking fee	None
Your ticket includes	• Welcome by a traditional piper • A glass of Prosecco with canapés on arrival • The castle ballroom dressed for Christmas with log fires lit • A three-course, locally sourced homemade lunch inside the castle ballroom • Piano accompaniment throughout lunch • Tea and coffee
Payment	Full payment is due at the time of booking
Booking deadline	30 th November 2026
Cancellation by you	All tickets are non-refundable.
Guest name changes	Permitted prior to 30 th November 2026
Menu choices and dietary requirements	Lunch bookings must be made by 30th November 2026 and all dietary requirements confirmed with the venue.
Bar	Paid bar at venue
Age restrictions	none
Dress code	Not Applicable

Setting	Indoor venue
Parking and access	On site parking available
Event contact	bookings@blair-castle.co.uk 01796 481 207

Part 2 – Standard Terms and Conditions

1. About us and these terms

- 1.1 These terms apply to all tickets bought for events at Blair Castle. "We", "us" and "our" means Blair Castle Estate Limited, a company registered in Scotland (company number SC156776), registered office Atholl Estates Office, Blair Atholl, Pitlochry, Perthshire PH18 5TH, VAT number GB 658331327. Blair Castle Estate Limited is the trading subsidiary of the Blair Charitable Trust (Scottish charity number SC001433).
- 1.2 "You" means the person making the booking. You are responsible for making sure everyone in your party is aware of and follows these terms.
- 1.3 These terms are read together with the Booking Particulars for your event. If they differ, the Booking Particulars apply.
- 1.4 You can contact us at enquiries@atholl-estates.co.uk , 01796 481 355 or Blair Castle, Blair Atholl, Pitlochry, Perthshire PH18 5TL.

2. Booking and payment

- 2.1 All bookings are made online through the Atholl Estates website. A contract is formed when we send you a booking confirmation by email.
- 2.2 Payment is due as set out in the Booking Particulars.
- 2.3 All prices include VAT at the current rate. The total price shown at checkout includes any booking fees.
- 2.4 Bookings close on the deadline in the Booking Particulars, or earlier if the event sells out.
- 2.5 Please check your confirmation carefully and tell us of any errors within 48 hours.

3. Your right to cancel

- 3.1 Because your booking is for a leisure event on a specific date, the 14-day cancellation period under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 does not apply.
- 3.2 Tickets are non-refundable.
- 3.3 Tickets are non-transferable after 30th November 2026
- 3.4 You may change the name of a guest at no charge prior to 30th November 2026 by contacting us. Tickets cannot otherwise be transferred.

4. Changes and cancellation by us

- 4.1 We may make reasonable changes to the event, such as timings, room, menu items or performers, where this is needed for operational reasons. We will tell you about any significant change as soon as we can.
- 4.2 If we cancel the event, or make a change that significantly affects it, we will offer you a transfer to another date where available or a full refund to your original payment method within 14 days.
- 4.3 We are not responsible for travel, accommodation or other costs you incur if the event is changed or cancelled.
- 4.4 We are not liable for any failure or delay caused by events outside our reasonable control, such as severe weather, power failure, illness of key staff, government restrictions or national mourning. If this means the event cannot go ahead, clause 4.2 applies.

5. Tickets and arrival

- 5.1 Please bring your booking confirmation, on paper or on your phone. We may ask to see it on arrival.
- 5.2 Please make sure your whole party arrives at the time shown in your booking. Late arrival may mean you miss part of the event, and no refund will be given. Late arrivals may miss courses due to kitchen timings.
- 5.3 Tickets must not be resold for more than their face value or offered as a prize without our written consent. We may cancel tickets resold in breach of this clause.

6. Admission and conduct

- 6.1 We may refuse entry to, or remove, any person whose behaviour we reasonably consider is unsafe, abusive, disruptive or likely to cause damage, or who appears to be intoxicated. No refund will be given in these cases.
- 6.2 Please follow reasonable instructions from staff and stewards, including in an emergency.
- 6.3 Smoking and vaping are not permitted inside Blair Castle or its buildings.
- 6.4 Dogs are not permitted inside the castle, other than assistance dogs.
- 6.5 Children under 16 must be accompanied and supervised by an adult at all times.

7. Food, drink and allergens

- 7.1 Menu choices, allergies and dietary requirements for every guest must be given by the deadline in the Booking Particulars. We cannot accept new dietary requests or menu changes after that date.
- 7.2 Our kitchen handles all 14 major allergens. While we take strict precautions, we cannot guarantee any dish is completely free from traces of allergens. Please speak to a member of staff on the day if you have any concerns.
- 7.3 Guests may not bring their own food or alcohol onto the premises.
- 7.4 A bar will be open during the event. Drinks are paid for at the time of purchase. The bar is card-only and accepts all major credit and debit cards.
- 7.5 We operate under a premises licence and a Challenge 25 policy. Anyone who appears under 25 may be asked for photo ID. We will not serve alcohol to anyone under 18, or to anyone who appears intoxicated.

8. Accessibility

- 8.1 Blair Castle is a historic building and some areas have stairs and uneven floors. Please tell us about any access needs when you book so we can make reasonable arrangements. Accessible parking is available outside the Banvie Hall.
- 8.2 Carers accompanying a disabled guest require a ticket to attend.

9. Photography and filming

- 9.1 We may photograph or film the event for promotional use, including on our website and social media. Notices will be displayed on the day. If you do not wish to appear, please tell a member of staff.
- 9.2 You are welcome to take photographs for personal use. Commercial photography or filming needs our prior written consent. Flash photography is not permitted inside the State Rooms.

10. Your personal information

- 10.1 Blair Castle Estate Limited is the data controller for the personal information you give us when booking. We use it to process your booking, contact you about the event, and meet our legal and accounting obligations.
- 10.2 Allergy and dietary information is used only to prepare safe food for your party. It is shared only with our catering team and, where relevant, our catering partner. By submitting it, you confirm you have each guest's permission to give it to us. It is deleted 30 days after the event.
- 10.3 Booking records are kept for 6 years for accounting purposes.
- 10.4 Your payment is processed securely by our payment provider (Adyen). We do not store card details.
- 10.5 We will only send you marketing emails if you opt in when booking. You can unsubscribe at any time.
- 10.6 For full details, including your rights to access, correct or delete your information, see our privacy notice at <https://atholl-estates.co.uk/privacy/> or contact us by email to enquiries@atholl-estates.co.uk

11. Our liability to you

- 11.1 Nothing in these terms limits or excludes our liability for death or personal injury caused by our negligence, for fraud, or for anything else that cannot be limited or excluded by law.
- 11.2 We are not responsible for loss of or damage to personal property brought onto the estate, except where caused by our negligence or breach of these terms.
- 11.3 Otherwise, our total liability to you in connection with a booking is limited to the price you paid for it.
- 11.4 You are responsible for any damage to the castle, its contents or grounds caused deliberately or negligently by you or a member of your party.

12. Complaints

- 12.1 If you are unhappy with any part of your event, please tell a member of staff on the day so we can try to put it right. You can also write to bookings@blair-castle.co.uk within 28 days of the event. We aim to respond within 7 working days.

13. General

- 13.1 If any part of these terms is found to be unenforceable, the rest remains in force.
- 13.2 We may update these Standard Terms from time to time. The version in force when you book applies to your booking.
- 13.3 These terms are governed by Scots law. Any dispute will be dealt with by the Scottish courts, without affecting your right as a consumer to bring proceedings in the courts of the part of the UK where you live.